

Type of Dispute	Builder	Cases	Date Case Received	Date Arb Assign	Claim Amount	Consumer Prevailed*	Attorney by either Party	Award \$ Relief	Assigned Arbitrator Mediator	Arbitrator Fee	Arbitrator Fee %	Date Case Closed
<b>2010</b>												
Construction	ChateauLaDoux	1	11/19/10	11/19/11		Y		Repair	Bo McCarthy	300	50/50	12/28/10
Contract	Std Pacific	2	2/14/10	2/26/10	88,280	N	Builder		Len Levy	600	50/50	4/13/10
Contract	Std Pacific	1	1/5/10	1/13/10	80,000	N	Both		Mark Risner	600	50/50	2/4/10
<b>2009</b>												
Construction	New Urban West	1	3/27/09	3/28/09		Y		Repair	David Kraemer	300	50/50	5/8/2009
Contract	Std Pacific	1	8/17/09			withdrawn						9/24/2009
Contract	Std Pacific	2	8/3/09			withdrawn						9/8/2009
Construction	Olson	1	7/27/2009	7/27/2009	\$10,200	Y		\$10,200	David Kramer	350	50/50	10/9/2009
Contract	Std Pac	3	8/3/2009	8/3/2009	\$91,807	Y		\$91,807	Althea Halchuck	300	50/50	10/19/2009
Contract	Std Pac	4	11/9/2009	11/9/2009				\$3,187	Len Levy	400	50/50	12/7/2009
Contract	Std Pac	5	12/8/2009	12/9/2009	\$88,280			\$88,280	Mark Risner	400	50/50	1/15/2010
Construction	Std Pac	6	11/16/09		469,768	N	Both		Len Levy	20896	50/50	7/21/2010
<b>2008</b>												
Contract	Std Pacific	4	3/3/08	03/04/08	\$142,000	N		\$142,000	Althea Halchuck	400	50/50	7/8/2008
Construction	Pacer	2	4/22/08	4/22/2008		Y		Repair	Peter Baccaro	300	50/50	10/31/2008
Contract	Std Pacific	3	10/8/08	10/8/2008	\$142,000	N		\$142,000	Leonard Levy	400	50/50	11/25/2008
Construction	K. Hovnanian	1	8/4/08	8/5/2008		Y		Repair	Duane Gayer	300	50/50	12/16/2008
Construction	Std Pacific	2	2/19/08	2/26/2008			Builder					1/7/2009
Contract	Std Pacific	1	12/1/08	12/3/2008		N		N/A	Michael Lapin	300	50/50	1/20/2009
<b>2007</b>												
	K. Hovnanian	1	7/2/07	7/6/07					Peter Baccaro			9/13/2007
Construction	Laing	4	7/30/07	7/30/07		Y		Repair	Mark Lopez	300	50/50	10/10/2007
	Pardee Homes	1	8/16/07	8/16/07			Home Owner		Bo McCarthy			3/31/2008
Construction	Laing	3	11/1/07			Y		Repair	Peter Baccaro	300	50/50	1/21/2008
Contract	Pacer Communit	1	11/30/07	12/5/07		N		N/A	Michael Lapin	300	50/50	3/4/2008
Construction	Valley Pacific	1	2/6/07	2/8/07		Y		Repair	Rudy Valdez	300	50/50	4/18/2007
Construction	Crosswinds	1	3/13/07	3/19/07		Y		Repair	Rudy Valdez	300	50/50	4/23/2007
Construction	Calstar	1	1/25/07	1/29/2007		Y		Repair	Rudy Valdez	300	50/50	3/27/2007
<b>2006</b>												
	Laing	2	6/5/06	6/7/2006					Rudy Valdez			6/20/2006
	Wersching	1	7/31/06	7/31/2006					Bo McCarthy			10/4/2006
	Meritage Homes	1	10/2/06	10/2/2006					Mark Lopez			10/30/2006
Construction	Laing	1	10/2/06	10/5/2006		Y		Repair	Peter Baccaro	300	50/50	11/22/2006

\* Consumers were considered to have prevailed if all or a portion of the requested relief was awarded